TOWARDS SUCCESSFULLY IMPLEMENTING I.T. PROJECTS

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What is a successful I.T. Project?

- The I.T. System can bring the expected benefits to the NGO.
- The Project can be completed within the timeframe.
- The Project is completed within budget.
- The I.T. System can be easily maintained with reasonable recurrent costs.
- The users are happy. The management is happy.

失敗乃成功之母．．．

Vendor:

- Disagreement between the Vendor and the NGO on the project scope.
- Poor working relationship between the Vendor and the NGO.
- The working style of the Vendor and the NGO does not match.

Administrators ⇔ Users ⇔ Managements ⇔ Auditors ⇔ I.T. Staffs

- Manage the wants and needs of key stakeholders of your organization.
- Output, outcome and benefits.
- Manpower to operate the system.
- Who is the Administrator, Project Owner, Users?

Time vs Quality vs Resources:

- Lack of resources… crashing with the major event(s) of NGO.
- Looking for a PERFECT SYSTEM.
- Inefficient decision on user requirements……
- Change and change and change …
- No cut-off, no deadline, no review meeting.

Risk Management

- Technical risks: System Failure, Data Backup, Resilience, etc.
- Staff turnover
- In capable vendor
- Unclear project scope

Ricky Fung
Senior Manager (System Development)
2922 9268
ricky.fung@hkcss.org.hk

WISH YOU THE SUCCESS!